

Self-Represented Litigants Program Staff Survey

The court is collecting information on the impact of the program to assist self-represented litigants. We would very much appreciate knowing your answers to the following questions.

1. In your recent experience, how often do the self-represented litigants with whom you come in contact

	Always	Usually	Some times	Almost never
Have documents prepared correctly				
Have needed evidence or witnesses				
Follow court procedural rules				
Participate effectively in the proceedings				
“Tell his or her story” effectively				
Have realistic expectations about the likely outcome				
Appear to understand the court’s ruling(s)				
Need your assistance to complete some matter				
Take more time than represented litigants				

2. Has the program noticeably improved the performance of self-represented litigants in any of the above areas?

	Yes	No	Don’t know
Completeness and correctness of documents			
Availability of necessary evidence and witnesses			
Familiarity with court procedural rules			
Ability to participate effectively in the proceedings			
Ability to “tell his or her story”			
Realistic expectations about the likely outcome			
Apparent understanding of court’s ruling(s)			
Need for court assistance			
Taking more time than represented litigants			

- 3.. Has the program reduced the percentage of self-represented cases in which the court has had to reschedule a hearing because of the self-represented party’s lack of preparation?

- ☐ Yes
☐ No
☐ I don’t have enough experience to know

4. If you serve in the courtroom, do you believe that the time required to complete hearings involving self-represented litigants has ☐ gone up ☐ remained the same, or ☐ gone down ? ☐ don't know.

5. How would you rate your overall satisfaction with the contributions of the program in terms of making your job easier? ☐ very satisfied ☐ satisfied ☐ unsatisfied ☐ very unsatisfied

5. What are the three most pressing problems you still have with self-represented litigants?

1. _____

2. _____

3. _____

Thank you for providing this information.

Please return this survey to:

By _____